

**Your Church Mutual Service Team for the Mountain Sky Conference of
The United Methodist Church, aka the Rocky Mountain Conference of
The United Methodist Church**
Effective 05/22/2019

Customer Service Representative

Claire Zimmerman (Primary) 1-800-554-2642, Option 4, Extension 4461 clzimmerman@churchmutual.com	
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Your Customer Service Representative is a licensed insurance professional who has access to your multi-peril (property and liability) policy and automobile policy, if applicable. She is ready to answer your questions, provide certificates of insurance, and initiate policy changes.

Regional Representatives/Account Manager

Mark Berndt, Regional Representative Colorado mberndt@churchmutual.com	Mark Prather, Senior Regional Representative Colorado mprather@churchmutual.com
Michael Gleb, Senior Regional Representative Colorado and Wyoming mgleb@churchmutual.com	Kelvin Williams, Regional Representative Utah Refer questions/service to Pamela Keeser
Pamela Keeser, Senior Account Manager Colorado, Wyoming, Utah, Idaho, and Montana 303-805-3749 Direct pkeeser@churchmutual.com	

Pamela Keeser is available to personally meet with you to review your insurance and assist in answering additional questions. All questions regarding workers' compensation, umbrella liability, cyber, or directors/officers/trustees with employment practices liability should be directed to her.

Claims: 1-800-554-2642, Option 2

For property, liability, medical, and automobile claims, please refer to the account number on your specific policy.
For claims regarding workers' compensation, please refer to the Conference account number.
Directors/officers/trustees, employment practices, and cyber claims should be directed to Pamela Keeser to submit to the appropriate carrier (CM Solutions).

Billing

Billing questions regarding your directors/officers/trustees, employment practices, or cyber should be referred to the Conference.
Questions regarding your Church Mutual billing statement should be directed to Claire Zimmerman or Pamela Keeser.