

PROTECTING
THE GREATER
GOOD



**Your Church Mutual Service Team for the Mountain Sky Conference of
The United Methodist Church**

Effective 04/01/20

Customer Service Representatives

Claire Zimmerman (Primary) 1-800-554-2642, Option 4, Extension 4461 MountainSkySupport@churchmutual.com	Jody Burrows (Backup) 1-800-554-2642, Option 4, Extension 5837 MountainSkySupport@churchmutual.com
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Customer Service Representatives are licensed insurance professionals who have access to your multi-peril (property and liability) policy and automobile policy, if applicable. They are ready to answer your questions, provide certificates of insurance, and initiate policy changes.

Regional Representatives/Account Manager

Mark Berndt, Regional Representative Colorado, Wyoming, Montana mberndt@churchmutual.com	Mark Prather, Senior Regional Representative Colorado mprather@churchmutual.com
Kelvin Williams, Regional Representative Utah Refer questions/service to Pamela Keeser	Montana and Idaho Members: If your policy was issued through an agency prior to 01/01/20, please contact your local agent.
Pamela Keeser, Senior Account Manager Colorado, Wyoming, Utah, Idaho, and Montana 303-805-3749 Direct pkeeser@churchmutual.com	

Regional Representatives and your Account Manager are available to personally meet with you to review your insurance and assist in answering additional questions. Your representative is indicated on your multi-peril policy. If you have any questions regarding workers' compensation, umbrella liability, cyber, or directors/officers/trustees with employment practices liability, please contact Pamela Keeser.

Claims: 1-800-554-2642, Option 2

For property, liability, medical, and automobile claims, please refer to the account number on your specific policy.
For Colorado and Utah members enrolled in the Conference-wide workers' compensation program, please refer to the Conference account number.
Directors/officers/trustees, employment practices, and cyber claims should be directed to Pamela Keeser to submit to the appropriate carrier.

Billing

Billing questions regarding your directors/officers/trustees, employment practices, or cyber should be referred to the Conference.
Questions regarding your Church Mutual billing statement should be directed to Claire Zimmerman, Jody Burrows, or Pamela Keeser.