

PROTECTING  
THE GREATER  
GOOD



**Your Church Mutual Service Team for the Mountain Sky Conference of The  
United Methodist Church**

*Effective 01/01/20*

**Customer Service Representatives**

<p>Claire Zimmerman (Primary) 1-800-554-2642, Option 4, Extension 4461 <a href="mailto:clzimmerman@churchmutual.com">clzimmerman@churchmutual.com</a></p>	<p>Jody Burrows (Backup) 1-800-554-2642, Option 4, Extension 5837 <a href="mailto:jburrows@churchmutual.com">jburrows@churchmutual.com</a></p>
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Customer Service Representatives are licensed insurance professionals who have access to your multi-peril (property and liability) policy and automobile policy, if applicable. They are ready to answer your questions, provide certificates of insurance, and initiate policy changes.

**Regional Representatives/Account Manager**

<p>Mark Berndt, Regional Representative Colorado, Wyoming, Montana <a href="mailto:mberndt@churchmutual.com">mberndt@churchmutual.com</a></p>	<p>Mark Prather, Senior Regional Representative Colorado <a href="mailto:mprather@churchmutual.com">mprather@churchmutual.com</a></p>
<p>Kelvin Williams, Regional Representative Utah Refer questions/service to Pamela Keeser</p>	
<p>Pamela Keeser, Senior Account Manager Colorado, Wyoming, Utah, Idaho, and Montana 303-805-3749 Direct <a href="mailto:pkeeser@churchmutual.com">pkeeser@churchmutual.com</a></p>	

Regional Representatives and your Account Manager are available to personally meet with you to review your insurance and assist in answering additional questions. Your representative is indicated on your multi-peril policy. If you have any questions regarding workers' compensation, umbrella liability, cyber, or directors/officers/trustees with employment practices liability, please contact Pamela Keeser.

**Claims: 1-800-554-2642, Option 2**

<p>For property, liability, medical, and automobile claims, please refer to the account number on your specific policy.</p>
<p>For claims regarding workers' compensation, please refer to the Conference account number.</p>
<p>Directors/officers/trustees, employment practices, and cyber claims should be directed to Pamela Keeser to submit to the appropriate carrier.</p>

**Billing**

<p>Billing questions regarding your directors/officers/trustees, employment practices, or cyber should be referred to the Conference.</p>
<p>Questions regarding your Church Mutual billing statement should be directed to Claire Zimmerman, Jody Burrows, or Pamela Keeser.</p>