

PROTECTING
THE GREATER
GOOD



**Your Church Mutual Service Team for the Mountain Sky Conference of
The United Methodist Church**

Effective 02/01/21

Dedicated Customer Service Agents

1-800-554-2642, Option 4 Claire Zimmerman, Extension 4461 Kelly St. Louis, Extension 5713	Email: MountainSkySupport@churchmutual.com
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Customer Service Representatives are licensed insurance professionals who have access to your multi-peril (property and liability) policy and business automobile policy, if applicable. They are ready to answer your questions, provide certificates of insurance, and initiate policy changes.

Regional Representatives/Account Managers

Mark Berndt, Regional Representative Colorado, Wyoming, Montana mberndt@churchmutual.com	Kelvin Williams, Regional Representative Utah Refer questions to Pamela Keeser
Pamela Keeser, Senior Account Manager Colorado, Wyoming, Utah, Idaho, and Montana 303-805-3749 Direct pkeeser@churchmutual.com	Kim Trotter, Account Manager Northern Colorado and Wyoming 970-673-5249 Direct ktrotter@churchmutual.com
Montana and Idaho Members: If your policy was issued through an agency prior to 01/01/20, please contact your local agent.	

Regional Representatives and Account Managers are available to personally meet with you to review your insurance and assist in answering additional questions. Your representative is indicated on your multi-peril policy. If you have any questions regarding workers' compensation, umbrella liability, cyber, or directors/officers/trustees with employment practices liability, please contact Pamela Keeser.

Claims: 1-800-554-2642, Option 2 or online at www.churchmutual.com

For property, liability, medical, and business automobile claims, please refer to the account number on your specific policy.
For Colorado and Utah members enrolled in the Conference-wide workers' compensation program, please refer to the Conference account number. Note that the nurse hotline is available 24/7 for non-life-threatening workers' compensation injuries (1-844-322-4662, Option 1).
Directors/officers/trustees, employment practices, and cyber claims should be directed to Pamela Keeser to submit to the appropriate carrier as these coverages are not written through Church Mutual.

Billing

Billing questions regarding your directors/officers/trustees, employment practices, or cyber should be referred to the Conference.
Questions regarding your Church Mutual billing statement should be directed to your Dedicated Service Agents or Pamela Keeser.